



Tuesday, March 4, AM Intensive Workshop 3

Social Security: Yearly Updates and Medicare Basics and Beyond

Speakers: Kelly Draggoo, Public Affairs Specialist, Social Security Administration and Amber Cupps, Community Liaison, Ohio Department of Insurance, OSHIIP

Speakers Bio:

Kelly Draggoo joined Social Security Administration in 2009 as a claims representative at the Cincinnati North office with the Supplemental Security Income (SSI) program. She was cross trained in 2012 in Retirement, Survivor, Medicare and Social Security Disability Insurance programs. Kelly has many years of experience working with all programs at Social Security. In 2018, Kelly was promoted to the Public Affairs Specialist for the Cincinnati metro area. In this position she acts as a Social Security spokesperson in the Cincinnati metro area, media liaison and public educator. Kelly graduated from the University of Cincinnati with a Bachelor's of Science in Psychology. She is a native Cincinnati living on the west side of town.

Amber Cupps has two bachelor's degrees (one in Language Arts and another in French), a master's degree in English literature, and she has spent ten years teaching at the high school and college level. She also spent a year as an eligibility specialist at her local county's Job and Family Services. Cupps is currently a community liaison at OSHIIP, where she travels the state of Ohio and provides Medicare outreach, education, and counseling.